



Consolidators Association of India

REGD. No. ALC-017-10028

Corresponding Add: Times Square, A Wing, 7th Floor, Andheri – Kurla Road, Andheri (E), Nr Saki Naka Mumbai – 400059
Tel: 91 22 67549800 ; Fax: 91 22 67549899

Dear Valued Customer,

Subject: Advisory – Operational Challenges Due to Congestion at Nhava Sheva Terminals

On behalf of its Members, the Consolidators Association of India, wishes to bring to the attention of the trade the severe congestion currently affecting JNP terminals which is impacting the free flow of EXIM cargo and container movement through Nhava Sheva.

The ongoing congestion, which remains beyond the operational control of Consolidator Members, has significantly affected both export and import operations. Consolidators are struggling with the movement of export laden containers to terminals and evacuation of import containers to various CFS facilities which are currently facing substantial delays due to a shortage of drivers, slow vehicular turnaround times, and terminal-related bottlenecks. **Thousands of export and import LCL containers of CAI members are affected due to this situation.**

In view of the prevailing situation, please note the following operational constraints:

- We have been informed by container freight stations that they need a minimum lead time of 72 hours after the movement order for export containers are confirmed to them. This could lead to delays in timely gating-in of containers, meeting targeted vessel schedules, container-rollovers and missed delivery commitments.
- Similar delays are also experienced in evacuation and delivery of import containers from terminals to CFS facilities thereby leading to delays in destuffing and deliveries of LCL import cargoes. The current turnaround time (TAT) for evacuation of import containers from port terminals to CFS facilities is exceeding seven days.

While our members and their respective container freight stations are making every effort to prioritize transport of export and import containers, the situation continues to remain operationally challenging.

To minimize disruptions and support better shipment planning and supply chain continuity, we recommend that customers plan shipments at least one week in advance to account for delays, in order to meet obligations and delivery timelines.

We request all customers and stakeholders to take note of the above and plan shipments accordingly.



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We are monitoring the situation and our members continue to remain committed to supporting the trade with our best efforts. We will share updates as the situation progresses.

Thank you for your continued trust and support.

Yours faithfully,

For CONSOLIDATORS ASSOCIATION OF INDIA

Authorized Signatory
